♦ WORKSHEET



Feedback Collection Grid

To simplify the feedback documentation it helps using a feedback collection grid. It helps you to systematically cluster the feedback.

The simplicity of the grid also helps the user to formulate constructive and clear feedback.

I like	Constructive critic, wishes
Questions which couldn't be answered during the testing	Ideas generated during the testing

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- Remember!
- never try to justify but only listen
- to ask questions if the feedback is not clear
- to thank your testers for their feedback.



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